

Rapid Application Development for State and Local Governments

Bridging Gaps with Microsoft Power Platform

When off-the-shelf software only meets part of your needs, but building a custom application is too costly and time consuming, the Microsoft Power Platform bridges that all-important gap. It combines Microsoft Power Apps, Power Automate, and Power BI into a low-code, rapid application development environment that HSO can put into action to build apps, automate workflows, and extend any software solution you already use.

The result: Exactly what you need to accelerate your goal to serve your citizens—in days, not months, and at a lower cost than traditional software development.

A Platform and Partner that Help You Serve

Whether you are a government office or agency, you face growing demands to provide expanded, high-quality services and improved outcomes to ensure continued funding. Your citizens require greater efficiency and accountability. You must contend with many factors...and with tight budgets and systems that don't help your people do their jobs better. One powerful way to tackle your challenges is to take advantage of technology...quickly and cost-effectively. The right solution ensures your ability to be better at what you do without breaking the bank—and the right partner puts that solution into action.

In the business of empowering state and local government offices and agencies for 30+ years, HSO is 100 percent focused on the Microsoft platform as the foundation of our solutions for state and local government. Our experts have decades of experience working with governments, supported by strong technical expertise. They have helped governments of all sizes dramatically improve the management of critical processes to get the most out of every dollar and resource—without compromising on your responsibility to your citizens.

Case In Point

Mobile Document Uploader for SharePoint and Dynamics 365 CRM

Each staff member in this agency was using a different method for uploading sensitive citizen information to Microsoft Dynamics 365 CRM. Their processes, while compliant with regulatory requirements, were cumbersome and not mobile-friendly, and some staff members were using non-compliant mobile apps.

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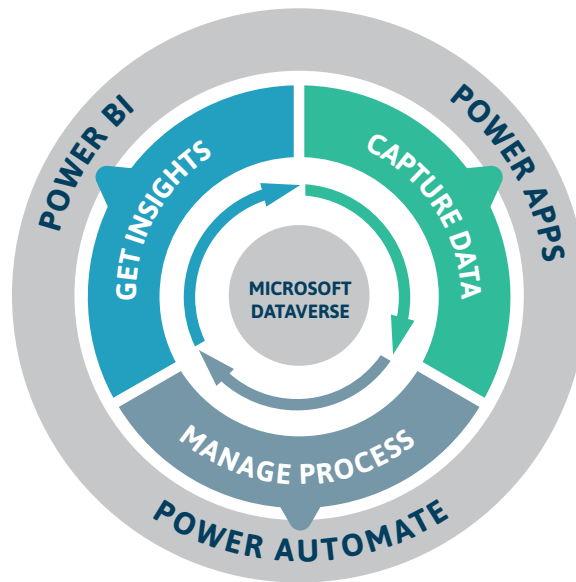
Whatever the challenge, HSO can put the Power Platform to work supporting the evolving business processes that ensure your ability to address it:

- Prevent and even predict problems before they occur by coordinating among agencies and providers and having access to critical information
- Meet mandates and demands, even with limited resources and budgets
- Provide all your citizens—individuals and businesses alike—with excellent services that meet their needs and position them for success and prosperity
- Manage complex finances and resources, ensuring money is being managed responsibly
- Effectively manage human capital—building your workforce, addressing critical skills gaps, and managing employee performance to avoid cost and efficiency issues

Why We Work with the Microsoft Power Platform

HSO's Microsoft experts have used the Power Platform to empower clients with a broad range of solutions, from mobile document uploaders and contract management to automated client reporting and mobile trade approval from Salesforce. With more than 200 out-of-the-box connectors and the ability to create custom connectors, the possibilities are endless.

- Improve productivity and efficiency with apps designed specifically for your business processes
- Enable collaboration by connecting to your data, wherever it is, with automated workflows
- Guide your users through processes to keep them on track and ensure data consistency
- Get a single source of truth across your organization with data standardized by Dataverse
- Have confidence in a solution backed by experts in Dynamics, Azure, and system implementation and integration



Case In Point

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Using the Microsoft Power Platform, HSO created a user-friendly, compliant solution that allows staff to upload documents to Dynamics 365 from any mobile device. Staff members can now upload documents from any mobile device with a few simple clicks. The agency has peace of mind knowing that a consistent, compliant process is being used to upload important documents to.



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